Password Reset Guide

To reset your password, please follow the steps below:

For reference, Images have been provided for your convenience

1. Use the following Forgot User ID/Password? tool found on this page:
   https://www.copart.com/us/Account/LogOn

Account Sign In

2. Please input your Copart Member Number or your registered email address into the popup window.
3. Within a few minutes, you will receive an email to your registered email address with a temporary password. The password is 10 characters long and is CASE SENSITIVE. To avoid any error inputting the temporary password, please COPY the password. To copy, left-click, hold, and slide your cursor over the password to highlight. Right-click and select copy. DO NOT COPY THE PERIOD AT THE END OF THE SENTENCE.
4. On the Copart sign in page, [https://www.copart.com/us/Account/LogOn](https://www.copart.com/us/Account/LogOn), enter your Copart Member number or Email Address. Right click on Password line and select PASTE. Your password will then be copied over.
5. After inputting your temporary password, you will be prompted to reassign yourself a new password. PASTE your temporary password into the Current Password line. Select a new password that is 5-10 characters long. The new password will also be case sensitive. Click SAVE and you will have reset and reassigned your password. Please record your new password so you are able to log in to your account in the future.
If you have any issues or you are not receiving the temporary passwords, please contact Member Services at 972-391-5400 or Member.Services@Copart.com.